



**The Warrington
Business School**
Training that works



NVQ Level 2 Passenger Carrying Vehicle Driving

To support drivers in the Passenger Transport industries, The Warrington Business School offers a range of flexible training to help your people improve their skills on or off the job and their performance. Good driving techniques can save lives, time and money.

Why do your drivers need this certificate?

It will contribute to the skills, knowledge and overall performance of individuals who are employed in providing a bus or coach service and is based on current best practice. As well as covering the core functions of a driver, this qualification also focuses on the vital skills required to offer a professional service; communication, working with others and customer service.

What's involved?

Employees will develop the specific skills and knowledge to improve performance in the workplace. Time must be allocated for training to take place in working hours.

Who should do this training?

Any employee who drives a Bus, Coach or Minibus.

How will the course be assessed?

Observations of real work activities in the workplace and will produce a portfolio of evidence. Assessment dates are agreed in advance with all parties, on average once a month throughout the programme.

What are the entry requirements?

Employees must work within the transport industry (bus & coach) and be at least 18 years of age. This level is designed for individuals who may work on their own without direct supervision. An initial assessment in Literacy and Numeracy will be completed and support will be offered in these areas if needed.

Why choose us as your training provider?

We're an approved training provider of the Joint Approvals Unit for Periodic Training and can deliver Driver CPC nationwide.

Key Contact:

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NVQ Level 2

Passenger Carrying Vehicle Driving

What will employees learn?

There are 10 mandatory units that must be completed to achieve the course.

Maintain effective working relationships with colleagues
Contribute to health and safety in your workplace environment
Provide professional customer care in the bus and coach industry

4. Prepare for passenger carrying journeys
Help passengers who have special needs
6. Sharing information on the operation of the bus or coach service
7. Deal effectively with difficult passengers
8. Drive passenger carrying vehicles safely and efficiently
9. Operate the passenger systems and service
Deal with emergencies and incidents during a bus or coach journey

How long is this certificate valid?

The certificate and qualification is valid for the duration of the driving career.

There are 8 additional units available.

To enable continuous professional development and extended training opportunities. They do not form a requirement of the qualification.

How will the course be assessed?

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What could they study next?

- Driving Instruction (Instruction) Level 3 Road Passenger
- Transport Operations Level 2/3
- A1 Assessors Award
- National Passenger CPC

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